

E57 Community Consultation Report
Saturday 5th, Sunday 6th October 2024

LAING O'ROURKE

**E57 Community
Consultation Report**
Saturday 5th,
Sunday 6th October 2024

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This E57 Community Consultation Report provides a summary of consultation undertaken in accordance with Condition of Approval (CoA) E57 with respect to Out-of-hours Work (OOHW) activities proposed at the Footbridge St Marys site.

OOHW is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period. An OOHW application has been submitted to the Project Environmental Representative (ER) for approval before the work commences. The application includes a detailed outline of the construction activities, methodology, assessment of potential noise impacts, and a schedule of the required works.

The OOHW application will be reviewed and endorsed by the Sydney Metro Director of Project Communications and the Project Environmental Representative prior to works commencing.

1.1 OOHW activities include.

- Hoarding removal at the beginning of the possession and hoarding.
- Bulk excavation on all platforms.
- FRP works for raft slab.
- Spoil removal from platforms to laydown areas.
- Asphalt rectification following completion of works platforms 1-4.

1.2 Laydown areas to be used.

- Laydown (32-34 Harris St) to support the above activities and use of the site office, and materials storage.
- Laydown 1 (opposite Pacific National 20m south of Terminal Access Road) within the rail corridor to stockpile spoil. An excavator will manage material/plant as required at the laydown areas. All plant accessing from site compound, Glossop St, and Laydown area 1.
- Glossop St laydown.

1.3 Work period

The proposed work will be carried out between 01:00 on Saturday 5 to 10:00 on Sunday 6 October 2024 during a scheduled Sydney Trains trackwork period.

Previous E57 consultation reports have been submitted to the Environmental Protection Authority (EPA) and Department of Planning, Housing, and Infrastructure (DPHI) and uploaded to the project webpage.

Mitigation measures to reduce noise impacts to receivers include the use of noise reduction blankets and attachments, orientation of plant and equipment away from receivers, and minimising the number of truck movements and equipment working at any one time outside of standard working hours.

2. Conditions of Approval E57 - Community Consultation on Respite

Condition of Approval E57 states: In order to undertake out-of-hours work outside the work hours specified under Condition E38, appropriate respite periods for the out-of-hours work must be identified in consultation with the community at each affected location on a regular basis. This consultation must include (but not be limited to) providing the community with:

- (a) a progressive schedule for periods no less than three (3) months, of likely out-of-hours work;
- (b) a description of the potential work, location and duration of the out-of-hours work;

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- (c) the noise characteristics and likely noise levels of the work; and
- (d) likely mitigation and management measures which aim to achieve the relevant noise management levels (NMLs) under Condition E43 (including the circumstances of when respite or relocation offers will be available and details about how the affected community can access these offers).

The outcomes of the community consultation, the identified respite periods and the scheduling of the likely out-of-hour work must be provided to the ER, EPA and the Planning Secretary prior to the out-of-hours work commencing.

Note: Respite periods can be any combination of days or hours where out-of-hours work would not be more than 5 dB(A) above the RBL at any residence.

Additional Mitigation Measures - Airborne Construction Noise (Table 16 SM-WSA Construction Noise and Vibration Standard)

Time Period		Mitigation Measures			
		Predicted LAeq (15minute) noise level Above NML			
		0 to 10 dB	10 to 20 dB	20 to 30 dB	> 30 dB
Standard	Mon-Fri (7.00 am - 6.00 pm)	-	LB	LB, M, SN	LB, M, SN
	Sat (8.00 am - 1.00 pm)				
	Sun/Pub Hol (Nil)				
OOHW (Evening)	Mon-Fri (6.00 pm - 10.00 pm)	LB	LB, M	LB, M, SN, RO	LB, M, SN, IB, PC, RO
	Sat (1.00 pm - 10.00 pm)				
	Sun/Pub Hol (8.00 am - 6.00 pm)				
OOHW (Night)	Mon-Fri (10.00 pm - 7.00 am)	LB	LB, M, SN, RO	LB, M, SN, IB, PC, RO, AA	LB, M, SN, IB, PC, RO, AA
	Sat (10.00 pm - 8.00 am)				
	Sun/Pub Hol (6.00 pm - 7.00 am)				

In accordance with the Sydney Metro Construction Noise and Vibration Standard (CNVS), the Construction Noise and Vibration Management Plan (CNVMP), and the Detailed Noise and Vibration Impact Statements (DNVIS), all noise-affected receivers are eligible for respite periods during out-of-hours activities when works are predicted to exceed the Noise Management Levels (NMLs) during evening and night-time periods.

2.1 Eligible properties

Respite has been triggered for night OOHW >10 to 20 dB at the following properties:

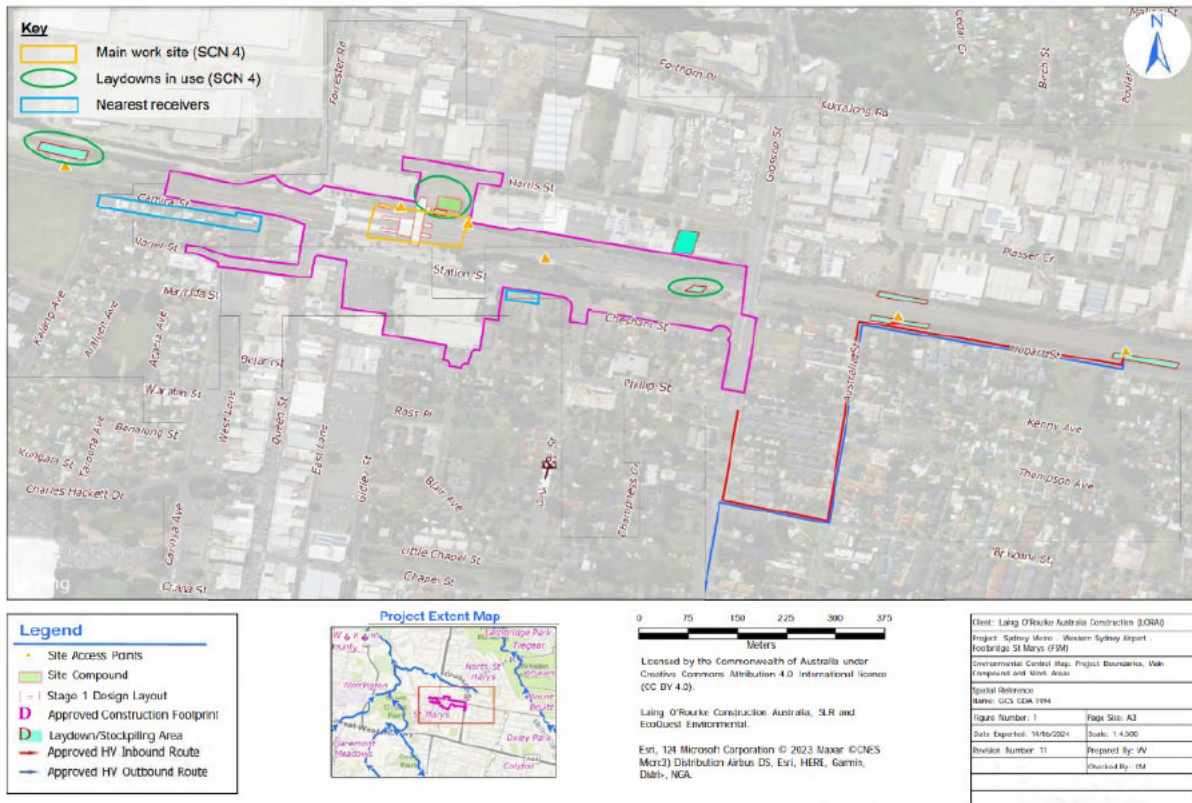
- [Redacted]
- 47-49 [Redacted]
- 7-15 [Redacted]

Residents will not be subjected to lengthy periods of noise and/or vibration impacts as the proposed out-of-hours work is from 01:00 Saturday 5th October 2024 until 10:00 Sunday 6th October 2024 (as per Table 5 in the OOHW Application).

For works occurring on the station platforms Respite Offer (RO) will be offered up to 170m. For the use of Laydown 1 adjacent Terminal Access Road RO will be offered up to 100m from each laydown area. Please refer to the map on the next page which highlights the eligible properties.

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2.2 Respite Offer

Respite Offer (RO) distribution for this OOHW is scheduled for Monday, 30th September 2024. Respite vouchers will be issued on Friday, 4th October 2024.

In total, 25 properties are eligible for respite for this OOHW:

- ██████████ (Saturday night),
- 47-49 ██████████ (Saturday night),
- 7-15 ██████████ (Saturday night).

Respite offer tracker for Saturday 5th October.

Address	Respite Offer Letter Delivered	Acceptance
██████████ (18 units)		
U 1	30.09.2024	Yes, 2 adults 1.10.2024
U 2	30.09.2024	Yes, 2 adults, 2 children 4.10.2024
U 3	30.09.2024	
U 4	30.09.2024	
U 5	30.09.2024	
U 6	30.09.2024	

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U 7	30.09.2024	Yes, 1 adult 2.10.2024
U 8	30.09.2024	
U 9	30.09.2024	
U 10	30.09.2024	
U 11	30.09.2024	
U 12	30.09.2024	
U 13	30.09.2024	
U 14	30.09.2024	
U 15	30.09.2024	
U 16	30.09.2024	
U 17	30.09.2024	
U 18	30.09.2024	
[REDACTED]		
47	30.09.2024	
49	30.09.2024	Yes, 2 adults 3.10.2024
[REDACTED]		
7	30.09.2024	
9	30.09.2024	
11	30.09.2024	
13	30.09.2024	
15	30.09.2024	

3. Consultation Tools and Channels

Regular community engagement has been carried out with the community regarding St Marys Station footbridge work at St Marys which includes a monthly community notification detailing:

- Scope of work
- Location of work
- Hours of work
- Duration of work
- Likely impacts including noise, vibration, traffic, access, and dust.
- Project contact information.

3.1 Hardcopy notification

The hardcopy notification for work in October including OOHW from 01:00 Saturday 5th October 2024 until 10:00 Sunday 6th October 2024 was delivered by letterbox on 24.09.2024.

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Total letterboxes reached: 594.



3.1.1 [Map key](#)

The grey shaded area indicates the distribution zone, encompassing a 200-meter radius around the work and laydown areas.

The red line represents the GPS-tracked route; properties along this route received a hardcopy of the monthly community notification.

3.2 [Online notification](#)

A link to the online notification was emailed to the St Marys distribution list via the communications management system (Consultation Manager) on 25.09.2024.



3.3 [OOHW three-month lookahead](#)

A three-month OOHW lookahead is included in each monthly notification. The table on the next page was included in the October community notification.

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Three-month OOHW lookahead as included in the October community notification.

Planned work outside of standard hours over the next three months:

Work activities including excavation, piling, concrete work, electrical work and removal of materials are planned for the following weekends (subject to approval):

- **1am Saturday 5 October until 10am Sunday 6 October 2024**
- **1am Saturday 19 October until 1am Monday 21 October 2024**
1am Saturday 16 November until 1am Monday 18 November
- **1am Saturday 14 December until 1am Monday 16 December 2024**

3.4 Prior OOHW

Out-of-hours Work (OOHW) is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period.

Previous OOHW applications were submitted for the following OOHW:

- 21 - 23 September 2024 (WE12) - CANCELLED
- 31 August - 2 September 2024 (WE09)
- 24-26 August 2024 (WE08)
- 18-20 May 2024 (WE47)
- 27-28 April 2024 (WE44)
- 16-18 March 2024 (WE38)
- 18-19 November 2023 (WE21)
- 22-23 July 2023 (WE04)
- 27-28 May 2023 (WE48).

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3.5 Communications timeline with impacted stakeholders

Address	OOHW	Communication activities
	(18 units)	
U 1	5 - 6 October 2024 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023
U 2	5 - 6 October 2024 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock September 2024 Doorknock May 2023 Doorknock September 2024
U 3	5 - 6 October 2024 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023

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U 4	5 - 6 October 2024 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023
U 5	5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023
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U 8	5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023

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U 9	<p>5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)</p>	<p>Specific Notification Respite Offer (letter) Doorknock May 2023</p>
U 10	<p>5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)</p>	<p>Specific Notification Respite Offer (letter) Doorknock May 2023</p>
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U 12	<p>5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)</p>	<p>Specific Notification Respite Offer (letter) Doorknock May 2023</p>
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U 14	5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023
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47	5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 27-28 April 2024 (WE44) 18-19 November 2023 (WE21)	Specific Notification Respite Offer (letter) Doorknock October 2023
49	5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 27-28 April 2024 (WE44) 18-19 November 2023 (WE21)	Specific Notification Respite Offer (letter) Doorknock October 2023
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4. Appendix A - Communications collateral

Notification - St Marys Station footbridge - October 2024

Sydney Metro – Western Sydney Airport

Notification – St Marys Station footbridge

October 2024

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project.

What work are we doing?

During **October**, work activities will include:

- removing and delivering materials to and from our work areas
- removing materials from laydown areas on Hobart Street, Harris Street, and end of Forrester Road
- electrical work on all platforms
- excavation, piling and concrete work on all platforms
- utility service investigation work on Harris Street.

Weekend work in October:

From **1am Saturday 5 October** until **10am Sunday 6 October** and from **1am Saturday 19 October** until **1am Monday 21 October**.

Work will take place continuously during scheduled Sydney Trains trackwork weekends. Activities during these weekends include:

- removing and delivering materials
- piling, concreting and excavation work
- electrical work.

What to expect:

- An increase in workers and vehicles around work sites and laydown areas, especially during our weekend work
- Workers on the station platforms
- Traffic control and signage as required
- There will be an increase in noise and vibration from construction machinery and equipment operating behind the construction hoarding on all platforms.

Managing our impacts:

We aim to manage work taking place to avoid impacts to the community and the environment. This site compound is designed to minimise impact.

This includes:

- installing fencing for safety and security
- reducing our noise as much as possible by turning off machinery when not in use and using temporary noise barriers where feasible.

Equipment used:

Equipment to be used includes piling rigs, drills, demolition saws, excavators, saw cutters, dump trucks, front end loaders, vacuum trucks, semi-trailers and rigid trucks, concrete pumps, concrete trucks, mobile crane, light towers, power tools, survey equipment and hand tools.

Planned work outside of standard hours over the next three months:

Work activities including excavation, piling, concrete work, electrical work and removal of materials are planned for the following weekends (subject to approval):

- **1am Saturday 5 October** until **10am Sunday 6 October 2024**
- **1am Saturday 19 October** until **1am Monday 21 October 2024**
- **1am Saturday 16 November** until **1am Monday 18 November**
- **1am Saturday 14 December** until **1am Monday 16 December 2024**

When and where we'll be working:

Standard working hours are **7am to 6pm, Monday to Friday** and **8am to 1pm, Saturdays**. Our work and laydown areas are shown on the maps over the page.



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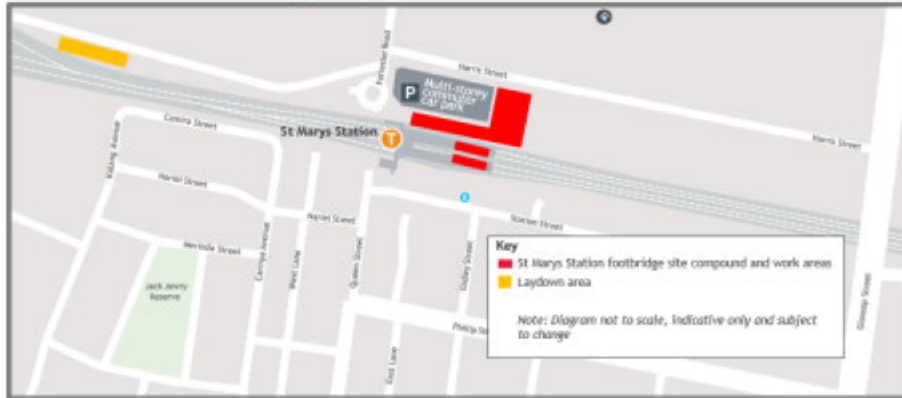
<https://www.sydneymetro.info/privacy-policy>

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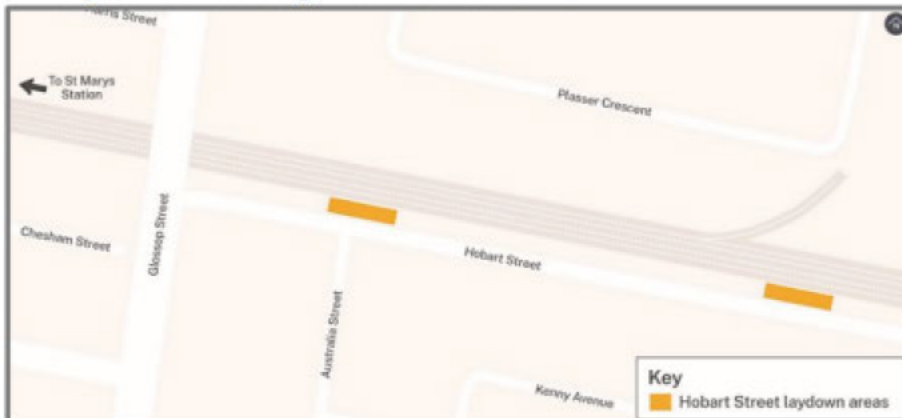
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St Marys Station footbridge work via Harris Street:



St Marys Station footbridge work via Hobart Street:



Contact us:

If you would prefer to receive updates by email, please contact us and we will add you to the distribution list. Thank you for your cooperation while we complete this essential work.

Sydney Metro has launched **Sydney Metro Connect** - a new way to stay informed.

Access information in over 100 languages Download Sydney Metro Connect from the App store or get it on Google Play.



For more information, contact:



24-hour Community Information Line **1800 717 703**



sydneymetrowsa@transport.nsw.gov.au



Sydney Metro - Western Sydney Airport
PO Box K659, Haymarket NSW 1240



If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 717 703**.

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Respite Offer Letter



30 September 2024

Re: St Marys Station footbridge

Respite offers for weekend work from Saturday 5 October to Sunday 6 October 2024

Dear Resident

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project.

As part of the project, from 1am Saturday 5 October until 10am Sunday 6 October, we will be working continuously during a scheduled Sydney Trains trackwork weekend. Activities will include piling and concrete work on all platforms and delivering and removing materials from site. We will be working on Harris Street, Forrester Road, on the station platforms, within the rail corridor and in the vicinity of the multi-storey commuter car park on Harris Street.

Offer of respite

Where work is required outside standard construction hours, a noise assessment is prepared in accordance with the project's planning approval. We have completed a noise assessment for the planned weekend work and have determined there may be noisy work near your property. For this reason, we would like to offer you respite from the predicted noise impact of construction work in line with the Construction Noise and Vibration Standard on individual properties.

In line with the project's Detailed Noise and Vibration Impact Statement, each person in your household is eligible for one \$25 entertainment voucher (for cinemas, Zone Bowling, or Timezone) for work occurring on Saturday 5 October 2024.

How to take up the offer

To confirm the acceptance of the offer please call 1800 717 703 or email sydneymetro@transport.nsw.gov.au before 12pm Friday 4 October 2024 and provide the following information:

- Project reference: St Marys Station footbridge
- Name:
- Address:
- Contact phone number/email:
- Number of people who live in your household permanently:

A member of our team will then be in contact to confirm your offer acceptance and provide further details. Please note the offer and vouchers cannot be retrospectively applied for after the work.

Level 43, 680 George Street, Sydney NSW 2000
PO Box 9859, Haymarket NSW 1240

sydneymetro.info
ABN 12 354 063 515

This work is subject to site and weather conditions, if work is cancelled Transport for NSW reserves the right to cancel the respite offer.

We understand this work may be inconvenient and we thank you for your patience during this time.

If you would like to discuss this offer or our work, please do not hesitate to contact the 24-hour community information line on 1800 717 703 quoting the "St Marys Station footbridge".

Sincerely,

St Marys Station footbridge project team