

E57 Community Consultation Report
22 - 24 February 2025

LAING O'ROURKE

**E57 Community
Consultation Report**
22 - 24 February 2025

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The logo for Laing O'Rourke, featuring the company name in white capital letters on a black rectangular background with yellow and red horizontal lines above and below the text.

This E57 Community Consultation Report provides a summary of consultation undertaken in accordance with Condition of Approval (CoA) E57 with respect to Out-of-hours Work (OOHW) activities proposed at the Footbridge St Marys site.

OOHW is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period. An OOHW application has been submitted to the Project Environmental Representative (ER) for approval before the work commences. The application includes a detailed outline of the construction activities, methodology, assessment of potential noise impacts, and a schedule of the required works.

The OOHW application will be reviewed and endorsed by the Sydney Metro Director of Project Communications and the Project Environmental Representative prior to works commencing.

1.1 OOHW activities include.

- Pile break-back (trimming of the piles to expose reinforcement bars to allow for capping beam construction)
- Hoarding removal at the beginning of the possession and
- Hoarding reinstatement at the end of the possession.
- Bulk excavation work on platforms
- Excavation for foundation work
- FRP works for foundation work
- Install headstock falsework
- Install precast pier walls
- Spoil removal from platforms
- Asphalt rectification following completion of works platforms 1-4
- Harris St Compound (32-34 Harris St), Laydown 1 (opposite Pacific National 20m south of Terminal Access Road), Hobart St laydown and Glossop St laydown will be utilised to support the above activities. Hobart St laydowns will be utilised if Glossop St and Laydown 1 become full.

1.2 Work period.

The proposed work will be carried out between 1 am on Saturday 22 February and 4am on Monday 24 February 2025 during a planned Sydney Trains trackwork period.

2. Conditions of Approval E57 - Community Consultation on Respite

Condition of Approval E57 states: To undertake out-of-hours work outside the work hours specified under Condition E38, appropriate respite periods for the out-of-hours work must be identified in consultation with the community at each affected location on a regular basis. This consultation must include (but not be limited to) providing the community with:

- (a) a progressive schedule for periods no less than three (3) months, of likely out-of-hours work;
- (b) a description of the potential work, location, and duration of the out-of-hours work;
- (c) the noise characteristics and likely noise levels of the work; and
- (d) likely mitigation and management measures which aim to achieve the relevant noise management levels (NMLs) under Condition E43 (including the circumstances of when respite or

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relocation offers will be available and details about how the affected community can access these offers).

The outcomes of the community consultation, the identified respite periods and the scheduling of the likely out-of-hour work must be provided to the ER, EPA and the Planning Secretary prior to the out-of-hours work commencing.

Note: Respite periods can be any combination of days or hours where out-of-hours work would not be more than 5 dB(A) above the RBL at any residence.

Additional Mitigation Measures - Airborne Construction Noise (Table 16 SM-WSA Construction Noise and Vibration Standard)

Time Period		Mitigation Measures			
		Predicted LAeq (15minute) noise level Above NML			
		0 to 10 dB	10 to 20 dB	20 to 30 dB	> 30 dB
Standard	Mon-Fri (7.00 am - 6.00 pm)	-	LB	LB, M, SN	LB, M, SN
	Sat (8.00 am - 1.00 pm)				
	Sun/Pub Hol (Nil)				
OOHW (Evening)	Mon-Fri (6.00 pm - 10.00 pm)	LB	LB, M	LB, M, SN, RO	LB, M, SN, IB, PC, RO
	Sat (1.00 pm - 10.00 pm)				
	Sun/Pub Hol (8.00 am - 6.00 pm)				
OOHW (Night)	Mon-Fri (10.00 pm - 7.00 am)	LB	LB, M, SN, RO	LB, M, SN, IB, PC, RO, AA	LB, M, SN, IB, PC, RO, AA
	Sat (10.00 pm - 8.00 am)				
	Sun/Pub Hol (6.00 pm - 7.00 am)				

In accordance with the Sydney Metro Construction Noise and Vibration Standard (CNVS), the Construction Noise and Vibration Management Plan (CNVMP), and the Detailed Noise and Vibration Impact Statements (DNVIS), all noise-affected receivers are eligible for respite periods during out-of-hours activities when works are predicted to exceed the Noise Management Levels (NMLs) during evening and night-time periods.

2.1 Eligible properties

Respite has been triggered for Out of Hours Period 1 (daytime and evening) and Out of Hours Period 2 (night) at the following properties:

- [REDACTED] (18 units).
- 47-49 [REDACTED]
- 1, 3, 5, 7, 9, 11, 13, 15 [REDACTED]
- 75 [REDACTED]
- 1A, 2, 4 [REDACTED]
- 54, 55, 56, 58, 59, 60, 73 no. 1, 74 no. 9, 75, 75A, 76 [REDACTED]

2.2 Respite Offer

Respite Offers (RO) were distributed on Friday 14 February 2025. Respite vouchers will be issued by Friday 21 2025.

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Respite Tracker: 22 - 24 February 2025

Address	Respite Offer Letter Delivered	Acceptance
[Redacted] (18 units)		
U 1	14.02.25	
U 2	14.02.25	
U 3	14.02.25	
U 4	14.02.25	
U 5	14.02.25	
U 6	14.02.25	
U 7	14.02.25	Yes
U 8	14.02.25	
U 9	14.02.25	
U 10	14.02.25	
U 11	14.02.25	
U 12	14.02.25	
U 13	14.02.25	
U 14	14.02.25	
U 15	14.02.25	
U 16	14.02.25	
U 17	14.02.25	
U 18	14.02.25	
[Redacted]		
47	14.02.25	
49	14.02.25	
[Redacted]		
1	14.02.25	
3	14.02.25	
5	14.02.25	
7	14.02.25	
9	14.02.25	
11	14.02.25	
13	14.02.25	
15	14.02.25	
[Redacted]		
75	14.02.25	

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[REDACTED]		
1A	14.02.25	
2	14.02.25	
4	14.02.25	
[REDACTED]		
54	14.02.25	
55	14.02.25	
56	14.02.25	
58	14.02.25	
59	14.02.25	
60	14.02.25	
73 no. 1	14.02.25	
74 no. 9	14.02.25	
75	14.02.25	
75A	14.02.25	
76	14.02.25	

3. Consultation Tools and Channels

Regular community engagement has been carried out with the community regarding St Marys Station footbridge work at St Marys which includes a monthly community notification detailing:

- Scope of work
- Location of work
- Hours of work
- Duration of work
- Likely impacts including noise, vibration, traffic, access, and dust.
- Project contact information.

3.1 Hardcopy notification

The hardcopy notification detailing the OOHW to be carried out between 1am Saturday 22 February and 4am Monday 24 February was delivered by letterbox on Thursday 23 January 2025.

Total letterboxes reached: 579.

3.2 Online notification

A link to the online notification was emailed to the St Marys distribution list via the communications management system (Consultation Manager) on Friday 25 January 2025.








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FSM St Marys - Sydney Metro Community Notification - 20-24 January 2025
 St Marys Station footbridge Construction Notification - January 2025 - Sydney Metro - Western Sydney Airport

Email Campaigns / FSM St Marys - Sydney Metro Community Notification - 20-24 January 2025

 Sent Successfully 13/01/2025 02:36 PM by Christine Humphrey View Created Record	 5,901 Recipients	 1,706 Delivered	 880 Opened	 30 Clicked	 77 Bounced	 1 Unsubscribed
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[Show Advanced Statistics](#)

3.3 OOHW three-month lookahead

A three-month OOHW lookahead is included in each monthly notification. The table below was included in the February community notification.

Three-month OOHW lookahead as included in the February 2025 community notification.

Planned work outside of standard hours over the next three months:

Planned work activities (subject to approval) include excavation, concrete work, electrical work, and removal of materials on the following dates:

- Saturday 8 March to Sunday 9 March
- Saturday 22 March to Sunday 23 March
- Saturday 3 May to Sunday 4 May.

3.4 Prior OOHW

Out-of-hours Work (OOHW) is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period.

Previous OOHW applications were submitted for the following OOHW:

- 8 February 2025 (WE32)
- 2 - 14 February (MW31)
- 13 - 24 January 2025 (MW28)
- 11 - 12 January 2025 (WE28) - CANCELLED
- 14 - 15 December 2024 (WE24)
- 16 - 17 November 2024 (WE20) - CANCELLED
- 5 - 6 October 2024 (WE14)
- 21 - 23 September 2024 (WE12) - CANCELLED
- 31 August - 2 September 2024 (WE09)
- 24-26 August 2024 (WE08)
- 18-20 May 2024 (WE47)
- 27-28 April 2024 (WE44)
- 16-18 March 2024 (WE38)
- 18-19 November 2023 (WE21)
- 22-23 July 2023 (WE04)
- 27-28 May 2023 (WE48).

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3.5 Communications timeline with impacted stakeholders

Address	OOHW	Communication activities
	(18 units)	
U 1	22 - 24 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 24 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) - CANCELLED 5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023
U 2	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023 Doorknock September 2024
U 3	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 4	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 5	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 6	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 7	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023 Meeting September 2024
U 8	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 9	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023

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U 10	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 11	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 12	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 13	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 14	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 15	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 16	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 17	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 18	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
47	22 - 24 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 - CANCELLED 5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 27-28 April 2024 (WE44) 18-19 November 2023 (WE21)	Specific Notification Respite Offer (letter) Doorknock October 2023
49	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023

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1	22 - 24 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20)	Specific Notification Respite Offer (letter) Doorknock October 2024
3	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2024
5	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2024
7	22 - 24 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) 5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 27-28 April 2024 (WE44) 8-19 November 2023 (WE21)	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
9	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
11	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
13	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
15	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024

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75	22 - 24 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20)	Specific Notification Respite Offer (letter) Doorknock October 2023 (Attempted) Doorknock October 2024
54	22 - 24 February 2025 (WE34) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) 31 August - 2 September 2024 (WE09) 18-20 May 2024 (WE47) 16-18 March 2024 (WE38) 18-19 November 2023 (WE21) 2-4 September 2023 (WE10) 22-23 July 2023 (WE04)	Specific Notification Respite Offer (letter) Doorknock July 2023
55	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
56	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
58	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLR Update)
59	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
60	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
73 no.1	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLR Update)
74 no.9	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
75	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
75A	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023

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76	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLIR Update)
1A	22 - 24 February 2025 (WE34) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) 31 August - 2 September 2024 (WE09) 18-20 May 2024 (WE47) 16-18 March 2024 (WE38) 18-19 November 2023 (WE21) 2-4 September 2023 (WE10) 22-23 July 2023 (WE04)	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLIR Update)
2	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLIR Update)
4	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023

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4. Appendix A - Communications collateral

Notification - St Marys Station footbridge - Specific Notification for OOHW 22 - 24 February 2025

Sydney Metro – Western Sydney Airport

Notification – St Marys Station footbridge

February 2025

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project.

What work are we doing:

During **February**, work activities will include:

- delivering and removing materials and equipment via Hobart Street, Harris Street, Glossop Street, and Forrester Road
- electrical, hydraulic, excavation, and concrete work on all platforms and within the Harris Street compound
- utility service investigations on Harris Street and around the multi-storey car park
- crane and lifting operations in the Harris Street work area and on platforms
- oversized deliveries to and from the Harris Street work area will require the temporary removal of up to 10 parking spaces during the weekend of 22-23 February.

What to expect:

- more workers and vehicles around work sites, laydown areas, and station platforms, particularly during weekend work
- traffic control and signage as required
- increased noise and vibration from machinery operating behind the construction hoarding on all platforms
- equipment to be used includes drills, demolition saws, excavators, saw cutters, dump trucks, front end loaders, vacuum trucks, semi-trailers and rigid trucks, concrete pumps, concrete trucks, mobile crane, light towers, power tools, survey equipment and hand tools.

When and where we'll be working:

Standard working hours are **7am to 6pm, Monday to Friday** and **8am to 1pm, Saturdays**. Our work and laydown areas are shown on the maps over the page.

Work outside standard construction hours:

To realign the kerb and lane in the multi-storey car park driveway, night work will take place from:

- **7pm to 5.30am Sunday 2 February to Friday 7 February**

For safety, this will be done at night when commuter traffic is minimal, with car park access maintained throughout. Key activities include:

- breakout of existing kerb
- pouring new kerb and installing new road base
- asphalt rectification work to reinstate area.

Additionally, in February, some work will take place continuously during scheduled Sydney Trains trackwork weekends. Work is planned from **7am to 3pm on Saturday 8 February** and from **1am Saturday 22 February to 4am Monday 24 February**. Key activities include:

- removing and delivering materials
- concreting, excavation, and reinforcement work
- electrical and hydraulic work.

Managing our impacts:

We aim to minimise impacts on the community and environment. The site compound is designed with this in mind by:

- installing fencing for safety and security
- reducing noise by turning off machinery when not in use and using temporary noise barriers where feasible.

Planned work outside of standard hours over the next three months:

Planned work activities (subject to approval) include excavation, concrete work, electrical work, and removal of materials on the following dates:

- Saturday 8 March to Sunday 9 March
- Saturday 22 March to Sunday 23 March
- Saturday 3 May to Sunday 4 May.



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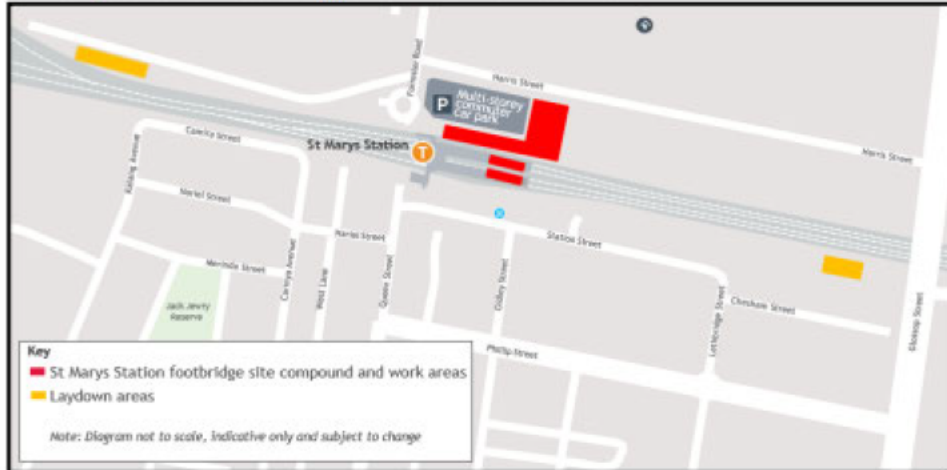
<https://www.sydneymetro.info/privacy-policy>

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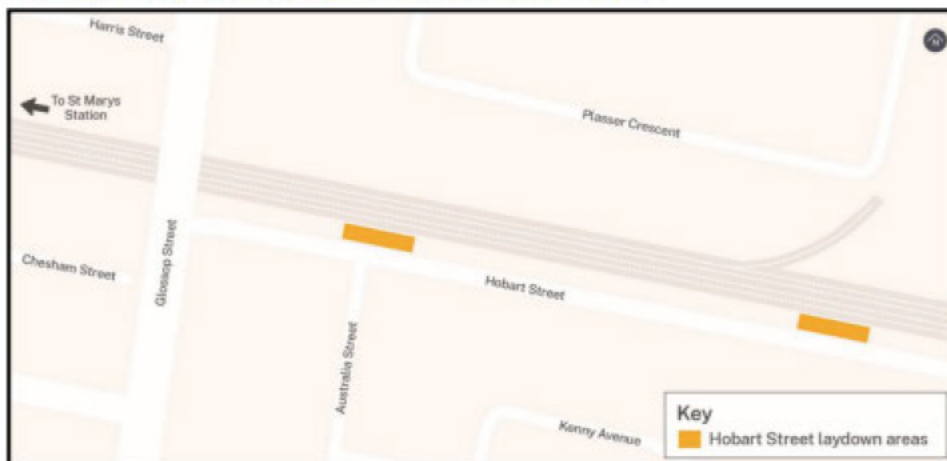
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St Marys Station footbridge work via Harris Street:



St Marys Station footbridge work via Hobart Street:



Contact us:


If you would prefer to receive updates by email, please contact us and we will add you to the distribution list. Thank you for your cooperation while we complete this essential work.

Sydney Metro has launched **Sydney Metro Connect** – a new way to stay informed.

Access information in over 100 languages Download Sydney Metro Connect from the App store or get it on Google Play.



For more information, contact:

-  24-hour Community Information Line **1800 717 703**
-  **sydneymetrowsa@transport.nsw.gov.au**
-  Sydney Metro – Western Sydney Airport
PO Box K659, Haymarket NSW 1240



If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 717 703**.

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Respite Offer Letter - St Marys Station footbridge - OOHW 22 - 24 February 2025



14 February 2025

Re: St Marys Station footbridge

Respite offers for weekend work from Saturday 22 February to Monday 24 February 2025

Dear Resident

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project.

As part of the project, from 1am Saturday 22 February until 4am Monday 24 February, we will be working continuously during a scheduled Sydney Trains trackwork weekend when trains are not running. Activities will include crane setup and removal (within the work area on Harris Street), platform hoarding installation, concrete and excavation work, and electrical work.

We will be working on Harris Street, Forrester Road, the station platforms, within the rail corridor, and near the multi-storey commuter car park on Harris Street. The laydown area within the rail corridor off Forrester Road, as well as the laydown areas on Hobart Street, will be used to store construction materials and equipment.

Offer of respite

Where work is required outside standard construction hours, a noise assessment is prepared in accordance with the project's planning approval. We have completed a noise assessment for the planned weekend work and have determined there may be noisy work near your property. For this reason, we would like to offer you respite from the predicted noise impact of construction work in line with the Construction Noise and Vibration Standard on individual properties.

In line with the project's Detailed Noise and Vibration Impact Statement, each person in your household is eligible for two \$25 entertainment vouchers (for cinemas, Zone Bowling, or Timezone) for work occurring on Saturday 22 February 2025.

Level 43, 680 George Street, Sydney NSW 2000
PO Box K659, Haymarket NSW 1240

sydnymetro.info
ABN 12 354 063 515

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The logo for Laing O'Rourke, featuring the company name in white capital letters on a black rectangular background. Above the name are two horizontal lines, one yellow and one red.

How to take up the offer

To confirm the acceptance of the offer please call 1800 717 703 or email sydneymetroswa@transport.nsw.gov.au before 12pm Thursday 20 February and provide the following information:

- Name:
- Address:
- Contact phone number/email:
- Number of people who live in your household permanently:

A member of our team will then be in contact to confirm your offer acceptance and provide further details. Please note the offer and vouchers cannot be retrospectively applied for after the work.

This work is subject to site and weather conditions, if work is cancelled Transport for NSW reserves the right to cancel the respite offer.

We understand this work may be inconvenient and we thank you for your patience during this time.

If you would like to discuss this offer or our work, please do not hesitate to contact the 24-hour community information line on 1800 717 703 quoting the "St Marys Station footbridge".

Sincerely,

St Marys Station footbridge team